



So many Joint  
Use questions,  

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**ONE ANSWER.**  
**alden.**

Gain Clarity  
and Control of your  
Joint Use assets.

Advance your  
mission to serve your  
community.



**PARTNER WITH ALDEN**

**GAIN CLARITY INTO EVERY ASPECT OF YOUR POWER PLANT**

Our Software Tracks:

- Poles
- Attachments
- Pole Details
- Aerial Equipment
- Manholes
- Financial Obligations
- Contract Obligations
- Regulatory Requirements
- Inspection Activities
- Any Field Assets

**GAIN CONTROL OF YOUR WORKFLOW**

Our People Can:

- Expand your team to enable you to clear backlogs
- Manage attacher communications and transfer requests
- Process all joint use data affecting your plant
- Keep engineering data and plant records current by uploading new data into your engineering system
- Train your attachers so they may self-service

**REVENUE LOSS**  
due to  
Unauthorized  
Attachments

**HAZARDOUS**  
pole conditions  
detrimental  
to Public Safety

**COST OF INACTION**



We can become your **call center**, and set up a **customized branded website** for your co-op customers.



We understand your relationship to the community. **We promise to represent you well.**



WHAT WE DO	HOW IT WORKS	CYCLE
<b>CONTRACT MAINTENANCE</b>	<p>Notifications are sent to attachers for rate increases, contract re-negotiations, other correspondence, etc.</p>	<b>ONGOING</b>
<b>PERMIT TO ATTACH &amp; MAKE READY REQUESTS</b>	<p>Attaching company uses Alden's online system to submit attachment requests. Maximum number of poles per request is based upon your contract terms. We process 3rd party Permits to Attach in your customized business flow. We track &amp; monitor any work you need to perform on foreign-owned poles. Alden tracks all requests and updates database.</p> <p>Alden submits permit to attach requests on your behalf to foreign pole owners.</p> <p>If make ready is required, Alden provides requirements, tracks and escalates requests as needed.</p>	<b>ONGOING</b>
<b>POLE TRANSFERS</b>	<p>Alden manages pole transfers as a pole owner or attacher, utilizing our notification system. We track requests and update status accordingly.</p>	<b>ONGOING</b>
<b>A/R CREATION &amp; AUTHORIZATION RENTAL/ CONSTRUCTION BILLING</b>	<p>Alden generates bills for annual pole attachment rentals and construction billing based upon contract terms and the attachments on record in our system.</p> <p>Our service also includes dispute resolution, ownership resolution and pole count reconciliation when needed. Lock box, deposit and payment validation are also available, if desired.</p>	<b>ONGOING</b>
<b>VIOLATIONS</b>	<p>Alden facilitates pole violation tracking for pole owner or attacher, utilizing Notify™, our online notification system.</p>	<b>AS NEEDED</b>
<b>A/P PROCESSING RENTAL/ CONSTRUCTION BILLING</b>	<p>Alden receives, processes and validates annual rental and construction invoices.</p> <p>Invoice details are validated with the contract terms and information in the pole database.</p> <p>Data file is submitted to client when processed so payments can be submitted.</p> <p>Our service includes dispute resolution.</p>	<b>ONGOING</b>

<b>DATA RECONCILIATION</b>	▶ Alden works with your pole attachers to resolve any data discrepancies.	<b>OPTIONAL</b>
<b>CONTRACT NEGOTIATION &amp; MANAGEMENT</b>	▶ We negotiate contract terms with all attachers according to your custom template with final review and approval from your Legal department.  We monitor contract details and update where contractually required—i.e. annual pole rate calculations and notifications sent out, update contact information, etc.	<b>OPTIONAL</b>
<b>ATTACHERS HAVE VISIBILITY TO POLE DATABASE</b>	▶ Attachers can view the poles to which they are attached via online map or grid.  They have visibility to the pole database for access to request information.	<b>OPTIONAL</b>
<b>PRE/POST INSPECTION</b>	▶ Alden provides field staff to perform Pre-survey (Identify make ready work) and Post-survey (Ensure 3rd parties are attached according to company and industry standards).	<b>OPTIONAL OR ONGOING</b>
<b>JOINT USE AUDITS</b>	▶ We capture pole number, attachment type(s), attaching companies, territory identification, pole tag, height/class, year placed, GPS coordinates, NESC or other violations, type of pole, any attribute.	<b>OPTIONAL</b>
<b>ROT &amp; STRENGTH INSPECTION</b>	▶ To ensure your poles are safe, Alden performs a safety, remaining strength and/or rot inspection. Inquire about the various testing methods we offer.	<b>OPTIONAL</b>
<b>VIOLATION INSPECTION</b>	▶ Alden performs an inspection to ensure your plant is in compliance with the NESC, resulting in reduced fines and penalties.	<b>OPTIONAL</b>

Better serve your community by partnering with



**CALL** | 888.25.ALDEN

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## ELIMINATE BACKLOGS AND VIOLATIONS

Are violations, permits to attach or transfer notices piling up?

Are unauthorized attachers hanging out on your utility poles, costing you money?

We resolve those questions, so your engineers and administration can focus on serving your community.

## IMPROVE RELIABILITY AND SAFETY

Double Poles. Overloaded Poles. Weak and risky infrastructure.

All of these can reduce the overall reliability of your grid and, worse, endanger the lives of people in your community.

Our team inventories, evaluates, and corrects the risks hidden in your network.

## COMMUNICATE EFFICIENTLY AND WORK SMARTER

Alden delivers expert planning, software; and people to ensure you reach your joint use business goals. Get a tailored solution that addresses your specific joint use issues.

We provide people if you lack internal resources or extend your current Joint Use staff for any length of time you desire, short or long-term. Alden acts as a scalable supplement to get you ahead of backlogs, transfers, and requests. Or we become a short-term partner to eliminate current backlogs that exist — double pole, transfer, or permitting.

The result is complete visibility and clarity into the true state of your grid along with complete control of how, when, and who advances your network's performance. This allows you to fully focus on your core business — delivering excellent service to your customers.

**Our software currently manages 6M Poles & Attachments in 38 states in the US.**

▶ **NO-STRESS JOINT USE. TO REQUEST MORE INFORMATION, VISIT: [OFFERS.ALDENSY.COM/TPA-INFO](http://OFFERS.ALDENSY.COM/TPA-INFO)**

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